REPORTING PROBLEMS – WHICH COUNCIL DOES WHAT?

The parish council regularly receives emails, phone calls and posts about issues which they do not have the powers to address. As you can appreciate, this takes up a great deal of time given that we consist of 9 volunteer councillors and 1 part-time clerk. There is also a misconception that the parish council has more sway over district council matters, or somehow has the ear of district council staff. This is not the case. All we can do is report the same issue to MK council via the website, in the same way as a private citizen. MK Council officers rarely respond to emails or phone calls from us, where the matter can be reported via the website. It is asked therefore that you check which council deals with what before contacting us and we have prepared the following to help with this:

Hanslope Parish Council	Milton Keynes Council	Other Useful Organisations
Contact: email (preferred): <u>clerk@hanslopeparishcouncil.gov.uk</u> . Tel: 07383 091319 Website: https://www.hanslopeparishcouncil.org/comm unity/hanslope-parish-council-15401/home	Contact: Website (most efficient option): <u>https://www.milton-keynes.gov.uk/pay-report-apply/report-it</u> Tel: 01908 691691 Email: <u>customerservices@milton-keynes.gov.uk</u>	 Police: Local PCSO – Josh Richardson: Joshua.richardson@thamesvalley.pnn.po lice.uk In emergencies call 999 Non-emergencies call 101
(NB. Please assume Facebook posts and direct messages will not be responded to, and email us instead)	 Ward Councillors – MK Council: Andrew.Geary@Milton-keynes.gov.uk George.Bowyer@milton-keynes.gov.uk 	
What we do:	What MK Council do:	
 Majority of grass cutting in the village – verge and ditch cutting Some hedge trimming – certain hedges – only within the 30mph zone Newport Road natural verge Pond Maintenance – 2 village ponds Recreation Ground grass cutting, some tree maintenance, fences and car park Recreation Ground Multi-Use Games Area and sports pitches (not playground equipment) 	 Everything else!: - Road/highway maintenance and repair Potholes Speed mitigation measures Pavement maintenance and repair Public Rights of Way (footpaths) Street Lighting Abandoned cars Fly tipping Planning – applications, decisions, enforcement 	 Highways England and Roadworks: www.one.network/UK Anglian Water: 03457 145145 MKC Flooding: 01908 252353 Funerals and Burials St James the Great Anglican Church burial ground: website: stjameshanslope.org Father Gary: 01908 337936/ fr.gary@btinternet.com

- Pavilion and Jeannette Green Community Hall (formerly Baden Lodge Scout Hall)
- Village weed spraying roads and pavements
- Village bins and dog bins
- MKPA play sessions
- Hanslope allotments
- Bus shelters

- Transport matters
- Hedge trimming rural outside 30mph zone
- Street furniture e.g. benches
- Waste and recycling
- Playground equipment maintenance

Funeral Coordinator – Glyn Hollingshead: 07947 478189

- Hanslope Methodist Chapel: 01908
 614411
- Hanslope Gospel Hall: 01908 317095

COVID Volunteer Group:

 C/O Hanslope Church: Fr Gary 01908 337936/ <u>fr.gary@btinternet.com</u> Website:

www.stjameshanslope.org/corona-virus

Age UK (Home Food Delivery Scheme): 01908 550700 **MK Food Support:** 01908 690276

Carers MK (care for over 75s): 01908 231703 Hanslope Village Hall: 07517 535898